GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4108
ANSWERED ON:03.05.2007
DELHI HIGH COURT COMMITTEE ON RAILWAY CATERING SERVICE
Adsul Shri Anandrao Vithoba;Verma Shri Ravi Prakash

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Delhi High Court appointed monitoring committee which conducted surprise checks on five private kitchens supplying food to passengers traveling on Rajdhani, Shatabdi trains as reported in The Times of India dated April 18, 2007 ;

(b) if so, the facts thereof ;

(c) whether the said committee has submitted its report ;

(d) if so, the measures suggested by the said committee to revamp the present method of serving food in these trains; and

(e) the steps taken by the Railways to implement the suggestion made by the said monitoring committee ?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a): Yes, Sir.

(b): As per the order of the Hon`ble High court of Delhi, the members of the committee have conducted physical inspection of some base kitchens of service providers.

(c): Yes, Sir.

(d): The committee has pointed out certain deficiencies and has made some suggestions. Indian Railway Catering and Tourism Corporation (IRCTC) is examining the suggestions for improvement.

(e): IRCTC has initiated intensive quality inspection, maintenance of hygiene, International Standards Organisation (ISO) certification., food audit etc. Action on the suggestions made by the committee will be initiated after detailed examination and subject to practical feasibility.